



Ripon Grammar School

26 March 2026

Dear Parents/Guardians

Thank you to everyone who took the time to complete our recent parental survey. We really appreciate you sharing your views with us, and your feedback helps us to reflect on what we are doing well and where we can continue to improve.

A total of **345 parents** completed the survey, with responses fairly evenly spread across all seven year groups.

We were very pleased to see that 87% of parents feel their child is happy at school, with 10% neither agreeing nor disagreeing. We understand that sometimes children may not always talk in detail about school at home. However, if you are among the small number of parents who feel your child may not be happy, we would really welcome the opportunity to hear from you so we can understand your concerns and work together to support your child. Our aim is always to ensure that our school is a place where every student feels happy, supported and that they belong.

It was also very reassuring to see that 99% of parents said their child feels safe at school (including 5% who neither agreed nor disagreed). This reflects what students also tell us in the regular focus groups run by Mrs Keelan-Edwards and the pastoral team. Students say they feel safe because they can move around the school confidently, entrances are secured with coded doors, staff welcome students at the start of the day wearing high-visibility jackets, and the lanyard system helps them easily identify visitors who need to be accompanied around the site.

In response to the statement "The school makes sure its students are well behaved," 95% of parents responded positively. We know that, like all schools, there are occasional moments when behaviour falls short of our expectations. Our staff work hard to maintain high standards, and when concerns arise we provide appropriate support and intervention to help students make positive choices.

We also recognise that when large numbers of young people are together, there may sometimes be incidents of unkind or bullying behaviour. As a school community we take a zero-tolerance approach to bullying. When bullying is reported or observed, staff act quickly to investigate and support the students involved. In the survey, 89% of parents said their child has not experienced bullying, while 11% said their child had experienced it at some point during their time at RGS. Of those parents, 66% felt the issue had been dealt with quickly and effectively. We are sorry that 34% did not feel the response was as effective as it could have been, and we would always encourage parents to contact us if they feel further support is needed. Our approach is always child-centred, and we work hard to ensure every student feels safe and supported.

Founded in Saxon Times, re-founded in 1555

Headmaster: Mr Jonathan M Webb, MA

Address: Clothierholme Road, Ripon, North Yorkshire HG4 2DG

Tel: [01765] 602647 **Email:** admin@ripogrammar.com

Website: www.ripogrammar.co.uk



Ripon Grammar School

14% parents who responded said they have a child with SEND at RGS. As the overall percentage of students with SEND at the school is less than 4%, this suggests that families of children with SEND were particularly engaged in the survey. We value this feedback greatly. Mrs O'Brien will be sending out a further survey specifically for parents of students with SEND so that we can better understand their experiences and continue to improve our support. The findings will be shared with those families later in the year.

Communication is one area where some parents feel we could continue to improve. 87% of parents either strongly agreed, agreed, or neither agreed nor disagreed that the school communicates well with them. We will be reviewing how we communicate and will be seeking further feedback about the types of information parents would find most helpful to receive from school.

When parents raised a concern, 89% felt it had been dealt with appropriately, while 11% disagreed or strongly disagreed. We always aim to listen carefully and resolve concerns as quickly and effectively as possible. If you feel that an issue has not been fully resolved, please do contact us so we can work with you to address it.

We were also very encouraged by the responses to the statement "When the school makes decisions, it has the child's best interests at heart," with 92% of parents responding positively. Examples of where we have consulted with parents include our decision to ban smartphones in Year 7 and discussions around school uniform. While we understand that not everyone will agree with every decision, please be assured that the wellbeing and success of our students is always at the centre of everything we do.

92% of parents also responded positively to the statement "The school gives the right support to enable my child to learn well." This is very encouraging, and we will continue to work hard to ensure every student receives the support they need to succeed.

Finally, thank you to the 92% of parents who said they would recommend RGS to other families. Our staff are committed to supporting, nurturing and educating every student in our care, and we are grateful for the continued support of our parent community. If you are one of the 8% who would not recommend RGS we would welcome your feedback.

If you have any suggestions about how we can improve further, please do not hesitate to contact school.

Yours sincerely

Jonathan Webb
Headmaster

Mrs H M Keelan-Edwards
Deputy Headteacher [Pastoral
and Safeguarding Lead]

Founded in Saxon Times, re-founded in 1555

Headmaster: Mr Jonathan M Webb, MA
Address: Clothholme Road, Ripon, North Yorkshire HG4 2DG
Tel: [01765] 602647 **Email:** admin@ripogrammar.com
Website: www.ripogrammar.co.uk